

MEET & GREET PLATINUM SERVICE **Classic**



SLEEP & FLY
BUSINESS CENTER

“The most exclusive service
at Barcelona Airport
at your disposal”



SLEEP & FLY
BUSINESS CENTER

Classic Arrivals



- **Welcome Assistance**

Our professional greeter will meet you at the aircraft passenger bridge.

- **Passport Fast Track**

In order to avoid lines at passport control and custom clearance, our professional greeter will walk you through the fast track process (*only on NON SCHENGEN FLIGHTS*).

- **Platinum lounge service**

Our expert staff will escort you to our Platinum lounge. Once in the lounge, you will enjoy complimentary snacks, drinks, gourmet selection and free wifi to unwind during our Platinum concierge Service is collecting your luggage.

- **Porter Service**

Our Platinum Concierge porters will collect your luggage at the baggage claim area and bring the pieces to your vehicle.

- **Farewell**

Once you have completed all of your transactions at the terminal with the help of our team, our greeter will escort you to meet your driver and/or family members outside the airport.

Classic Departures



- **Welcome Assistance**

Our professional greeter will meet you at the meeting point at the terminal building.

- **Platinum Concierge Service**

Our porters will collect your luggage from your vehicle and our professional greeters will make the check-in for you (as long as the air company allows for it).

- **Platinum Lounge Service**

Our expert staff will escort you to our Platinum lounge to unwind before your flight. Once in the lounge, you will enjoy complimentary snacks, drinks gourmet selection and free WI-FI before our greeter accompanies you to the departure gate to board your flight.

- **Passport control**

In order to avoid lines at passport control, we will carry out this process (*only on NON SCHENGEN FLIGHTS*).

- **Fast Lane control**

In order to avoid lines at security control our professional greeter will walk you through the fast tracks process.

- **Escort to Aircraft**

Once you have successfully checked-in and completed all of your luggage and security transactions, you will be personally escorted to the departure gate to

MEET & GREET PLATINUM SERVICE **Exclusive**



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Exclusive Arrivals



- **Welcome Assistance** 
Our professional greeter will meet you at the aircraft passenger bridge and you will be personally escorted to the Premium lounge in a **private vehicle**.

- **Platinum Lounge Service**

Once in the lounge, you will enjoy complimentary snacks, drinks, gourmet selection and free wifi to unwind during our Platinum concierge Service is collecting your luggage.

- **Assistance in health monitoring**

Our assistant will assist you in the whole process of sanitary verification.

- **Porter Service**

Our porters will collect your luggage at the baggage claim area and bring the pieces to your vehicle.

- **Farewell**

Once you have completed all of your transactions at the terminal with the help of our team, our greeter will escort you to meet your driver and/or family members outside the airport.

Due to Airport restrictions, we cannot offer you the Platinum Exclusive Service in Non Schengen flights.

Our team will offer you the most exclusive Service in our Classic arrival Service.

Exclusive Departures



- **Welcome Assistance**
Our professional greeter will meet you at the meeting point at the terminal building and escort you to our Platinum Lounge.

- **Platinum Concierge Service**

Our porters will collect your luggage from your vehicle and our professional greeters will make the check-in for you (as long as the air company allows for it).

- **Platinum Lounge Service**

Our expert staff will escort you to our Platinum lounge to unwind before your flight. Once in the lounge, you will enjoy complimentary snacks, drinks gourmet selection and free WI-FI before our greeter accompanies you to the departure gate to board your flight.

- **Passport control**

In order to avoid lines at passport control, we will carry out this process (*only on NON SCHENGEN FLIGHTS*).

- **Fast Lane control**

In order to avoid lines at security control our professional greeter will walk you through the fast tracks process.

- **Platinum Exclusive Transfer**

Once you have successfully checked-in and completed all of your luggage and security transactions, you will be personally escorted in a **private vehicle** to the departure gate to board your flight.

MEET & GREET PLATINUM SERVICE 2026



SLEEP & FLY
BUSINESS CENTER

Classic



1er Passenger

305 €
IVA incl.

Extra passenger

180 €
IVA incl.

Exclusive



1er Passenger

405 €
IVA incl.

Extra passenger

180 €
IVA incl.



If you have any questions, please contact us



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ADDITIONAL SUPPLEMENTS

Service at Terminal 2 - 75€

25% NOCTURNAL. Service with flight departure between 21:00 and 7:00.

Note: Arrival at the airport is set at 2 hours before flight departure. For each additional hour of use of the service at night, an extra 50€ will be charged.

25% LAST MINUTE: Last minute request notified less than 24 hours before flight departure.

Note: For less than 24 hours, the service cannot be guaranteed due to the need for coordination with the airline, airport management and security forces.

25% LOCAL AND NATIONAL PUBLIC HOLIDAYS

ACCOMPANIED MINORS. Infants under 2 years old free of charge. From 2 to 12 years old €60.

EXCESS BAGGAGE: The supplements related to baggage are applied, regardless of the policy derived from the airlines.

It will be the customer's responsibility to pay any charges applied by the airlines in this concept.

TAX FREE: 75€ per service Only for credit card returns. These services are offered at Terminal 1 of Barcelona Airport.

Please note that any changes to Meet & Greet services made within 48 hours prior to the scheduled service will incur a €100 fee, due to last-minute operational adjustments.

CANCELLATION POLICY

Cancellations 7 days before the service: no penalty

Cancellations between 6 days and 48 hours before the service: 50% of the service

Cancellations 48 hours or less before the service: 100% of the service will be charged

* Sleep & Fly is not responsible for flight cancellations or delays.

NOTES

*The meeting point with the driver in the arrivals service is at the meeting point in the arrivals area.

*The Fares of more than one person will be applicable as long as they travel in groups and the check-in procedures are carried out at the same time.

*Passengers must fill out a form authorizing Sleep & Fly staff to pick up their luggage on their behalf.

If authorities require that cases have to be opened, the owner must be present for the opening in person. So passengers cannot leave our facilities until they receive approval from the Police.



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